

BES 9: Designs are not found on the machine

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Keywords

V9, software, WiFi, designs

Symptom (public)

After WiFi Device setup:

- The power LED is solid green
- The WiFi LED is solid blue
- The Device state indicator LED is solid green

- On the machine the designs are not visible

Problem (public)

Possible reasons:

- On some models the 'Serial interface' setting on the WiFi Device needs to be turned off.
- On some models the 'USB drive compatibility mode' setting on the WiFi Device needs to be turned on.
- On some models the 'Emulate BERNINA WiFi Device to be:' setting on the WiFi Device needs to be used.

Solution (public)

If you are using a BERNINA machine make sure you have the [1]latest firmware installed.

If you are using a different brand try the different settings available in the BERNINA WiFi Connector - Advanced Settings.
We recommend to test one after the other.

Keep the WiFi Device connected to the machine to test the different settings.

The 'Serial interface' settings needs to be activated again if for some reason you want to connect the WiFi Device to a computer. For example to setup on a different computer.

Be ware that changing memory size or emulation mode in the advanced settings will delete all designs saved on the device.

[1] <https://www.bernina.com/Support#!Machines>