

BES 8: Internal Error: HASP API returned (48).

05/20/2022 21:41:30

[FAQ Article Print](#)

Category:	English (BERNINA International AG)::Software::Embroidery Software	Votes:	0
State:	public (all)	Result:	0.00 %
Language:	en	Last update:	11:11:40 - 11/29/2021 (Europe/Zurich)

Keywords

V8, Emproidery Software, Stickssoftware, Windows 10, V8.0K, V8.0T R2

Symptom (public)

BERNINA Embroidery Software V8.0K is not starting after installation.

Problem (public)

There is an old version of BES installed, which is not working with your operating system.
BES does not complete the activation / registration.
Internal Error: HASP API returned (48) appears:

Solution (public)

Update your V8.0K software with the BERNINA_V8_0K_toV8_0T_R2_Update

Follow this installationguide:

<https://www.bernina.com/en-US/Products-US/BERNINA-products/Software-Designs/Advanced-Embroidery-Software/Embroidery-Software-8-DesignerPlus-Full-Version/Installation-Instructions-V8-Update/Step-1-Prepare-your-computer>

We recommend you to install the V8 FullVersion

Follow this installationguide:

<https://www.bernina.com/en-US/Products-US/BERNINA-products/Software-Designs/Advanced-Embroidery-Software/Embroidery-Software-8-DesignerPlus-Full-Version/Installation-Instructions-V8-full-version/Step-1-Prepare-your-computer>